#### NETREV MARKETING GROUP

# DIGITAL BUSINESS TRANSFORMATION FOR MARKETING

We'll Help You Increase Your NET REVenue!

## **Executive Summary**

In this document, we will share to you how we can provide an end to end solution for your company. We specialize in Digital Transformation for Marketing, and Marketing Technology (MarTech).

We can help you optimize and streamline your Marketing & Advertising strategies, operations, and digital campaigns.

With Digital Transformation for Marketing, we can help increase your NET REVenue!



#### **How Digital Transformation Helps Marketing**

# THE PANDEMIC HAS CHANGED HOW BUSINESSES INTERACT WITH CUSTOMERS. WITH PEOPLE MOSTLY AT HOME, WE NEED TO FIND NEW WAYS TO REACH THEM ONLINE!

FEI ANNE ADRICULA
FOUNDER AND CEO
NETREV MARKETING GROUP



#### **NetRev Marketing**

Empowering Digital Businesses with Digital Marketing

Fei Anne Adricula,

Founder & CEO

a digital business strategist and consultant processes. with more than 14 years of rich experience in creating and improving digital business landscapes of brand organizations. Fei Anne believes that positioning a brand online and communicating its message through various marketing channels is only the first step to going digital; the underlying theme is to connect the brand to real people about helping brands and businesses transform online and through the virtual world. As a strong proponent of digital transformation for improving processes and increasing the company's net revenue, including savings with automated processes, Fei Anne is committed to helping businesses grow through digital transformation.

Back in 2010, Fei Anne started helping businesses in the Philippines with digital marketing as an independent

consultant. "As digital marketing gets more attention, I started to get inquiries from larger groups and multinational companies. That's when I decided to scale and build a team. However, when some digital campaigns started to fail, I realized that some backend processes were not ready for the leads being generated by digital marketing campaigns. So, I started to talk more about high-level digital business transformation," Fei Anne recalls. In her pursuit of enabling digital

transformation in enterprises in the Philippines, she witnessed that organizations were reluctant to modernize in the wake of cheap labor available in the country. Evidently, her path was paved with numerous challenges, which included the glaring skills gap and the unfamiliarity of companies with digital transformation processes. Moreover, these companies viewed technology investments as an expensive initiative and feared losing jobs in the process. This industry narrative is precisely what

igital transformation is a process; it's not just Fei Anne intended to change by humanizing brands online being online," begins Fei Anne Adricula, and equipping people with solutions to execute digital

> Under the banner of NetRev Ventures-a company that focuses on marketing technology that help maximize digital transformation-Fei Anne laid the foundation of NetRev Marketing. As a full-suite boutique digital brand and marketing agency, NetRev Marketing is passionate

> While numerous studies and research reveal that employees across the globe consider flexible working to be the biggest motivator to their productivity levels, NetRey Marketing, in line with the same school of thought, advocates digital transformation focused on distance work. As COVID-19 has sparked innovation in companies, teams

are bound to work remotely, and work environments are changing faster than expected. In these crucial times, if there is one company that is helping businesses leverage the opportunity to work remotely while also improving their productivity, it is NetRev Marketing. For places like Manila, where the community has been facing longstanding traffic issues, Fei Anne firmly believes that working remotely can be the solution. In essence, the company is empowering its clients with the obvious benefits of embracing digital transformation. NetRev Marketing works closely with consultants and experts from multinational companies as well as

> local medium-sized companies to educate industry leaders and their employees about the knickknacks of digitalization, thereby eradicating the stigma of losing iobs in the wake of digital processes.

At the core, NetRev Marketing offers full-service digital marketing solutions to brands and businesses for maximizing the power of their digital initiatives. The company helps their clients promote, market, and advertise their business

integrates digital marketing with the you have a good digital marketing better monitoring of sales. campaign, you can easily notice what's lacking in other departments," states Fei Anne, Founder and CEO of NetRev Marketing Group. Set against a competitive backdrop, it is imperative for every business to maximize its investments through the highest potential of information technology (IT). NetRev Marketing is seizing this opportunity to integrate their departments, processes at an enterprise level with its high-level digital business strategy, and planning solutions. The company works with renowned multinational brands, guiding them in the process of getting started with digital campaigns for the Philippine market. More than just campaigns, NetRev Marketing's goal long-term strategies and plans for is to help the clients establish brands

and businesses, not just campaigns.

prestigious clientele, nurturing, and finished a Digital Business Strategy fostering long-term collaborations course from Columbia Business with them. "Employees come; School's Executive Education employees go. However, the system Program. that's at the core of the business requires to be tended in order to keep the new normal is rapidly changing, we the wheel running. Our on-going have seen that digital transformation digital consultancy and support enable efforts are being accelerated. Fei our clients to continue projects and Anne adds that now is the perfect execute strategies and processes time for digital transformation to help we create and develop with their businesses thrive. leadership and management teams,"

both online and offline. In doing possess the capability to manage all so, NetRev Marketing seamlessly the leads received online. NetRev Marketing efficiently digitized their clients' existing modes of marketing. sales processes and advised their "Digital Marketing is the first enabler finance team to adopt a cloud-based of digital transformation. When platform for faster processing and

> As the world faces a pandemic and the new normal is rapidly changing, we have seen that digital transformation efforts are being accelerated. Now is the perfect time for digital transformation to help businesses thrive

Besides successfully developing ensuring healthy net revenue growth, NetRev Marketing's team guides "We love creating high-level digital clients throughout their journey transformation strategies and plans toward efficiency. "We stay on top where we work with CEOs, CMOs, of the game because we tailor fit our Country Managers, and Presidents services and solutions. We strive hard from the top that can sustain the to be educated, trained, and be updated company in the long run," she adds. by new trends and latest strategies NetRev Marketing boasts a globally," states Fei Anne who just

As the world faces a pandemic and

NetRev Marketing will continue says Fei Anne with pride. The supporting its clients to create a company had recently worked with robust online presence and improve a client seeking digital marketing their overall marketing by adapting to solutions, whose sales team did not digital business transformation.





Click here to see the article feature.

# Digital Business Transformation During Pandemic

#### REDUCE COSTS

What business metrics can you improve by reducing the number of touchpoints between a request and a successful outcome?

#### IMPROVE EFFICIENCIES

How does engagement impact your business? Ex. Customer Engagement, Remote Employees.

#### **EMBRACE CHANGE**

How does your company embrace the future of work and digital business?



Any downturn is a wake-up call. It's an adjustment in the market that forces leaders to say, "We are not going to emerge from this era as the same company we were before."

# Should you Stop Marketing and Advertising now?

NO, BUT YOU NEED TO MAKE SURE EVERYTHING IS NOW INTEGRATED WITH DIGITAL TRANSFORMATION.

IF ACQUIRING A NEW CUSTOMER DURING PANDEMIC IS HARD, THE KEY IS TO KEEP YOUR LOYAL CUSTOMERS.

# Digital Marketing

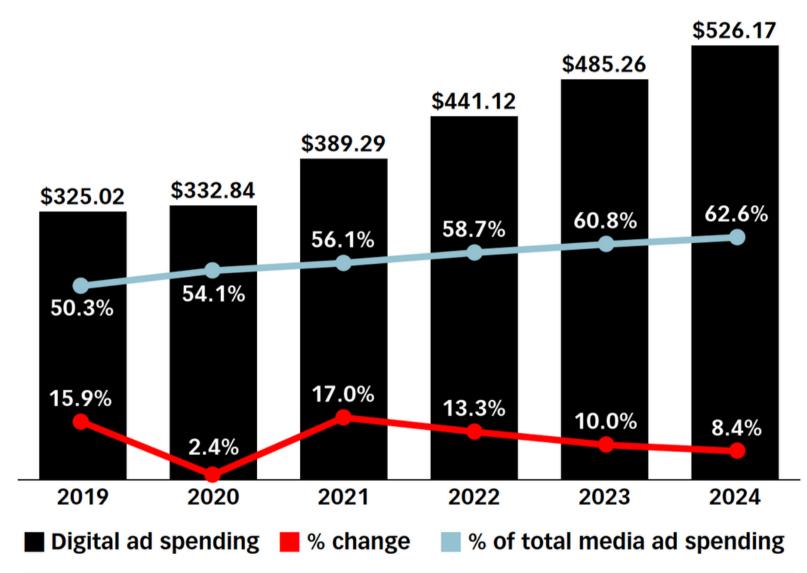
# Why do you feel that digital marketing is not working?

The digital customer's behaviour is always evolving and it changes fast because they want better experience and they want it now.



#### Digital Ad Spending Worldwide, 2019-2024

billions, % change and % of total media ad spending



Note: includes advertising that appears on desktop and laptop computers as well as mobile phones, tablets and other internet-connected devices; includes classifieds, display (banners/static display, rich media, sponsorships and video, including advertising that appears before, during or after digital video content in a video player), search (paid listings, contextual text links and paid inclusion), in-game advertising, newsletter advertising and email

Source: eMarketer, June 2020

With a growing digital ad spending, how are you keeping up with marketing technology?

Is your company taking advantage of the new tools, technologies, or platforms? Are you streamlining your operations, improving customer service and customer experiences?

Prioritize People and Processes Over Technology.

T10849 www.eMarketer.com

#### MARKETING TECHNOLOGY

#### Marketing Platforms

CRM, Content Management, Social Media Software, et al. Are they all integrated?

#### Advertising

When MarTech is in place, we can help reduce your media advertising costs.

#### Content & Social Media

What kind of content are you creating to market your products or services? Are they all optimized for profitability?

#### Data and Analytics

Data is your company's most valuable asset. Do you know where they are?



# We Are Here To Help

#### STRATEGY

Our expertise is creating a high-level Digital Business Transformation Strategy.

#### **DEVELOPMENT**

We will help you develop new strategies and campaigns.

#### **MANAGEMENT**

If in-house team resources are not available, we can help you manage.

# Digital Business Partner

#### You don't have to do it alone!

We are here for you as a Digital Business Partner, Consultant, and a Marketing Agency.

We do DIGITAL BUSINESS.
Not just Digital Marketing...



### What We Can Do



#### Strategic Marketing

Strategic Integrated Marketing plans and operations



#### E-commerce Marketing

Empower your loyal customers to buy more products online



#### Digital Business Strategy

Digitalise your processes to fully transform your business



#### Al Marketing Strategy

Marketing with Artificial Intelligence to predict customer behaviour



#### Omni-Channel Marketing

Connect with your customer across all brand touch points



#### Customer Experience

Improve interaction between your brand and your customer



#### Marketing Analytics

Measure and analyze Marketing performance to maximize effectiveness



#### Digital Campaigns

Maximize each channel mix for digital campaigns

#### Customer Experience

#### Operational Process

#### Business Model

# DIGITAL TRANSFORMATION FRAMEWORK

#### Customer Understanding

- Analytics based segmentation
- Socially-informed knowledge

#### Top Line Growth

- · Digitally enhanced setting
- · Predictive marketing
- Streamlined customer processes

#### **Customer Touchpoints**

- Customer Service
- Cross-channel coherence
- Self service

#### **Process Digitization**

- Performance improvement
- New features

#### Worker Enablement

- · Working anywhere anytime
- Broader and faster communication
- Community knowledge sharing

#### Performance Management

- Operational Transparency
- Data-driven decision-making

#### Digitally-Modified Business

- Product/servcie augmentation
- Transitioning physical to digital
- Digital Wrappers

#### **New Digital Business**

- Digital Products
- Reshaping Organizational Boundaries

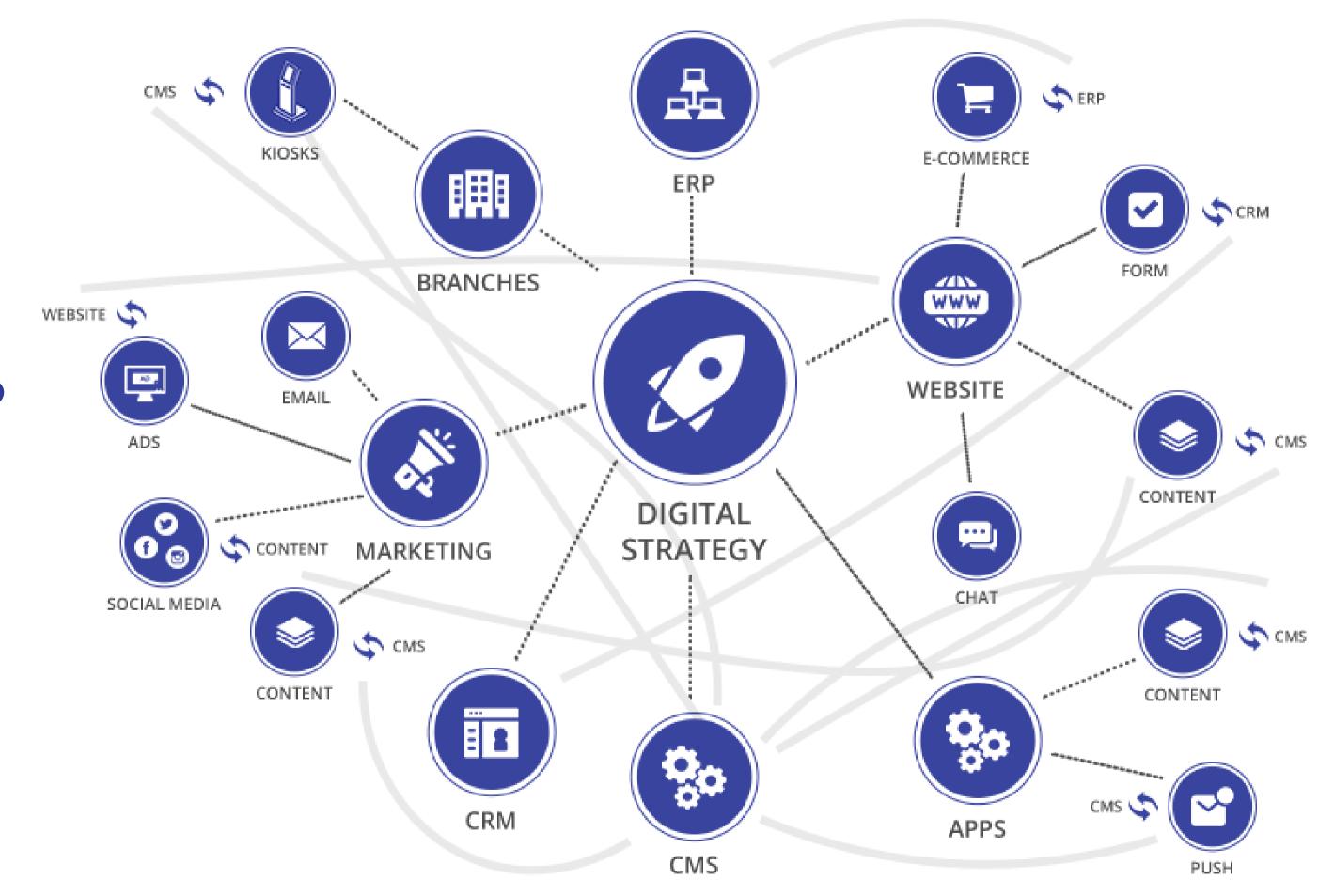
#### Digital Globalization

- Enterprise Integration
- · Redistribution Decision Authority
- Shared Digital Services

- Unified Data & Processes
- Analytics Capability

DIGITAL CAPABILITIES

- Business & IT Integration
- Solution Delivery



ASSET MAPPING TO REOGANIZE YOUR DIGITAL STRATEGY

# AIMING FOR DIGITAL MARKETING EXCELLENCE

DIGITAL CAPABILITY	ONE. Initial	TWO. Managed	THREE. Defined	FOUR. Quantified	FIVE. Optimized
A. Strategic Approach	No strategy	Prioritised marketing activities	Defined vision and strategy	Business-aligned strategy and roadmap	Agile Strategic Approach
B. Performance Improvement Process	No KPIs	Volume-based KPIs	Quality-based KPIs 'Last click' attribution	Value-based KPIs Weighted attribution	Life-value KPIs
C. Management Buy-In	Limited	Verbal support, but inadequate resourcing	Sponsorship and increased investment	Active champtioning and appropriate investment	Integral part of strategy development
D. Resourcing and Structure	No specific skills	Core skills centralised or agencies	Centralised hub and spoke Dedicated Resources	Decentralisation and reskilling	Balanced Blend of Marketing Skills
E. Data and Infrastructure	Limited / no customer database	Separate Data, tools and IT services	Partially integrated systems and data	Integrated systems and 360° data sources	Felxible Approach to optimize resources
F. Integrated Customer Experience	Not Integrated	Core push activities synchronized	Integrated Inbound Approach	Integrated, Personalised, Paid-Owned, Earned media	Media Optimized for ROI and to maximize CLV
G. Integrated Customer Experience	Website not litegrated	Desktop and mobile support, not personalized	Partially personalized desktop and mobile experience	Integrated, Personalised web, mobile, email and social media	Full contextual personalized experiences and recommendations
	"Laggard"	"Developing Capability"	"Competence Average Capability"	"Above-sector average capability"	"Market Leading Capability"

# HOW WE DO THINGS

### IDENTIFY THE NEED

Identifying needs is paramount to the success of digital transformation.

#### REVIEW AND AUDIT

Assessing where you are right now so we can create a better viable plan.

#### **ADAPT**

Creating a new strategy
that will ultimately
adapt to the "new
normal" post-pandemic.

#### CLEAR COMMUNICATIONS

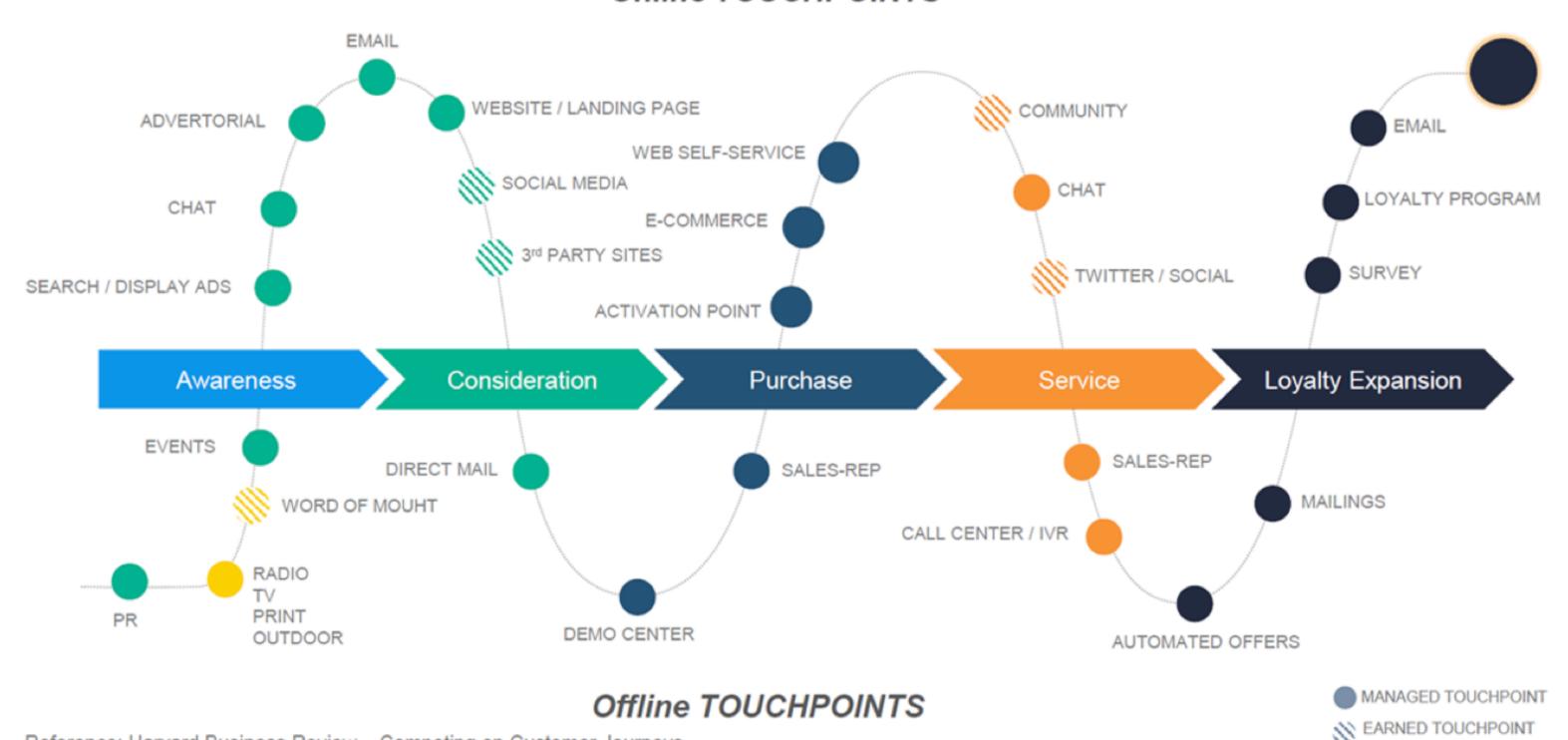
Setting clear communication among stakeholders.

#### RIGHT SOLUTION

Executing the right solution to succeed in Digital Transformation.

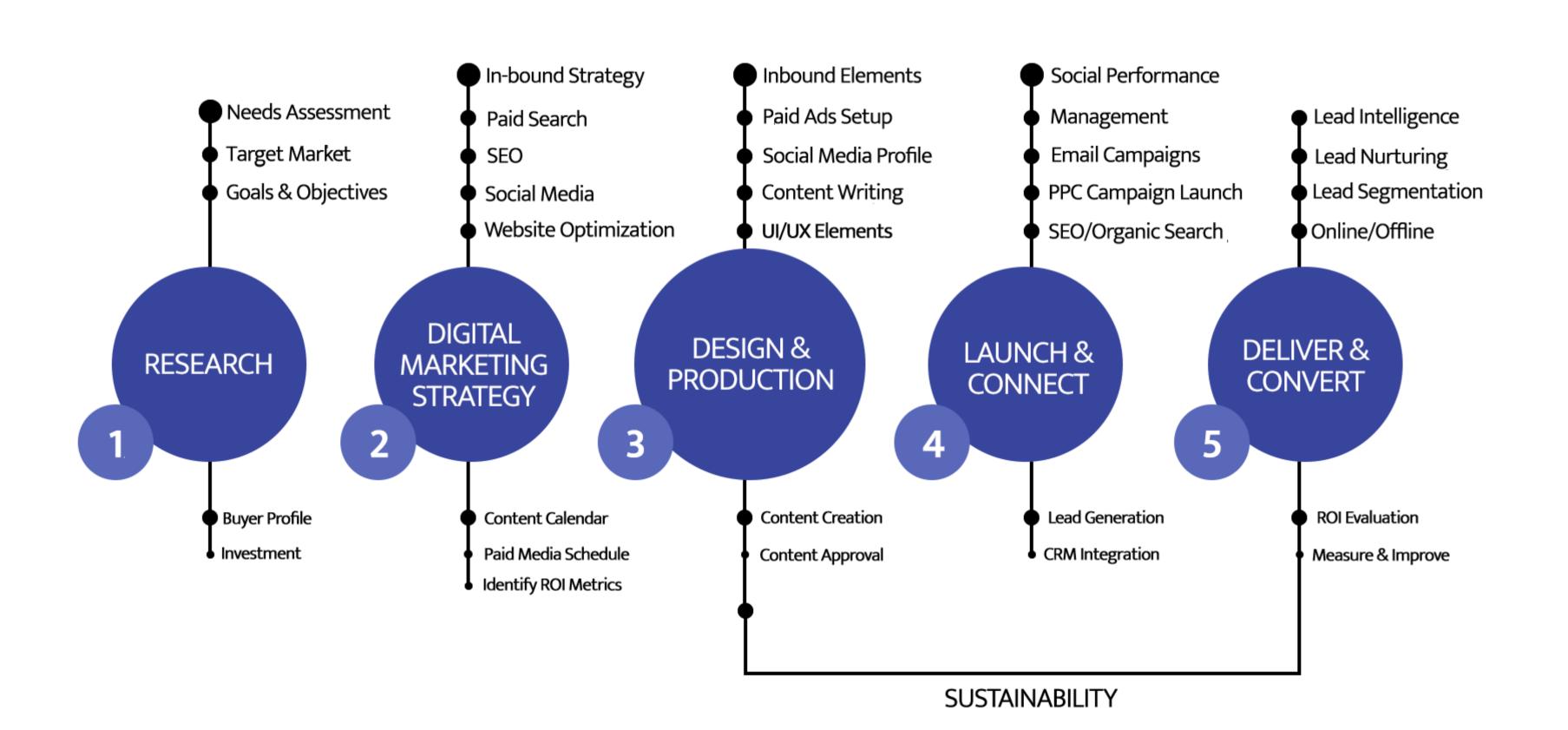
### Big Data for Marketing

#### Online TOUCHPOINTS



Reference: Harvard Business Review - Competing on Customer Journeys

### Digital Marketing Process



## Project Timeline

#### MONTH 1

Review, Audit, Planning, and Restrategizing your Marketing. We'll take things step by step.

#### MONTH 2

Working together with your in-house team is the key to a successful Digital Transformation.

#### **MONTH 3++**

Sustainability is our goal.
We work with you closely in this journey together.

### Meet Our Consultants







FEI ANNE ADRICULA

Digital Business Transformation WENDELL DAGUNO

Software Technology

KRISTOPHER WATSON

Digital Marketing & Advertising

MORE THAN 100 CLIENTS AROUND THE WORLD.

OVER \$100M CLIENT SALES GENERATED.

INCREASE NET REVENUE IN 100 DAYS\*.























































































































































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# Let's Increase your NET REVenue

Learning Curve



Consistency & Continuity



Skillset Requirements



Unrestrained by Corporate Politics



Better scalability



Faster Processes





Software & Training Cost



Cost focused on relevant requirements



Over a decade of experience



Speed/Time of Implementation



No Operations
Disruption



Equipment & Utilities